

FORTIS TCI 411

Your Employee Culture Newsletter.



with a combined generating capacity of 13 MW, were purchased and will be installed in 2008 and 2009, increasing the Company's generating capacity by a further 25%.

Mr. Powell, commented while PPC's 2007 rate of return on its base rate was less than the permitted rate of return, the Company will not seek any rate increases in 2008. The company will be reinvesting all its earnings to partially fund the significant capital investment needed to meet the strong growth in energy demand and provide reliable, quality energy to customers. "We are busy completing our 2008 capital program, estimated at US\$34 million, to ensure we meet our obligation to serve customers. Projects include the ongoing expansion and strengthening of the distribution system throughout Providenciales, North Caicos and Middle Caicos in support of customer growth and improved reliability," says Powell.

The Company's operational plans in 2008 also include the implementation of a 3 to 5 year Human Resource Development Plan, and the launch of a new Scholarship Program and Environmental Project.

GOVERNMENT RELATIONS

The company submitted its 2007 Regulatory Filing to the Government on March 31, 2008. The Filing outlined the Company's performance in 2007 and its capital expansion plans for 2008. Here are some of the details:

In 2007, the company invested an unprecedented US\$24 million in capital projects to meet the current and projected growth in energy sales resulting from our rapidly expanding customer base.

Energy sales were 146 gigawatt hours, 17% higher than in 2006; customer base grew more than 13% to approximately 8,700.

In 2007, as part of its capital investment to enhance reliability of electricity service, and meet growth in energy demand, the company purchased and commissioned two diesel-fired generating units with an installed generating capacity of almost 7 megawatts ("MW"). Four additional units,

MISSION STATEMENT

Fortis 411 is committed to delivering informed, accurate material, which would have an invigorative impact on our employee culture. We are committed to creating and maintaining a comfortable working environment that encourages and rewards employees.

AIMS & OBJECTIVES

To enlighten, educate, motivate and instruct the employees. To inform employees on recent celebrations/accomplishments and the future direction of the company.

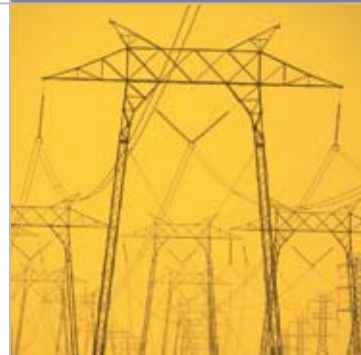


WHAT OUR CUSTOMERS SAY

A customer survey, carried out in March/April, to get a better idea of our customer's level of satisfaction with our service revealed good results. Four hundred customers were surveyed and about 80% stated that they were satisfied or very satisfied with our service. Even though the satisfaction level is high among our customers there is still room for improvement in terms of how we deal with customers, the speed with which we solve problems, the methods we use to communicate with customers and how knowledgeable we are about our services. **Congratulations to all our staff on a good job. Our goal is to achieve 100% satisfaction in all areas!**



EMPLOYEE NEWS



As part of the company's goal to better our employees, staff members have been taking part in an Apprenticeship Program at power companies in other islands. The following staff members have completed one week attachments at our sister utilities CUC in the Cayman Islands and BEL in Belize City. Cleo Morris participated in Safety Training in Dominica.

NAME	DATE	LOCATION OF TRAINING
Alan Robinson	October 2007	CUC Cayman Islands
Judith Missick	October 2007	BEL Belize City
Daphne Penn	October 2007	BEL Belize City
Devon Cox	March 2008	CUC/BEL Cayman & Belize
Clyde Hall	March 2008	BEL Belize City
Warren Madden	April 2008	CUC Cayman Islands
Ruth Gardiner	April 2008	CUC Cayman Islands
Cleo Morris	March 2008	Dominica

METER TECHNOLOGIST COURSE

Congratulations to the following employees on successful completion of the Meter Technologist Course:

Qumby Hall | Durell Landy | Alvegies Desir

POWERLINE TECHNICIAN PROGRAM

Congrats to the following employees who completed their 3rd year of the Powerline Technician Program:

Brenton Smith | Myron Rigby | Kauven Williams

SERVICE ENHANCEMENTS

METER MONITORING

The Automatic Meter Reading (AMR) project is completed in South Caicos. All meters in South Caicos (AEP Ltd.) are now changed to Centron meters and the island's 489 electricity customers will now be read via AMR radio device. The Customer Service Department accredits the increased focus on customer relations on the improved services of AMR.

The Automatic Meter Reading (AMR) project continues in the Discovery bay, the bight, and Grace Bay areas, with completion of the entire island of Providenciales in Early August. Meter change out will also commence in Middle Caicos during the month of July and continue in North Caicos.

ISO 14001 CERTIFICATION

In June Supervisors and Management met for our first video conference presentation with Mr. Bernard Ryan. Mr. Ryan presented the audit report from his recent visit, the purpose of which was to conduct a gap analysis for the implementation of an Environment Management Service (EMS), and to provide recommendations, and guidelines in preparation to seek ISO 14001 certification. The presentation left all in attendance with an awareness of safety and environmental practices that can be carried out throughout the various functions of the company. Congrats to Kevin and the IT staff for the successful link between TCI and Newfoundland that made our first live video conference possible.



COMMUNITY INITIATIVES

PPC continues to support community initiatives. The company has donated to or is sponsoring the following:

1. A laptop was awarded to this year's Valedictorian of the TCI Community College.
2. Top students and those who displayed leadership qualities from Clement Howell High School; Raymond Gardiner High School; Marjorie Basden High School and Maranatha High School received donations from PPC Ltd. at graduation.
3. The 2008 Music & Cultural Festival which takes place July 28th to August 4th. Information on the festival is available at www.musicfestival.tc



SECOND MANAGEMENT INFORMATION MEETING

On June 6th we held our second Management Information Session at our new board room. This meeting involved all supervisors and management throughout the company. The objective of these meetings is to communicate the company's upcoming plans, goals, projects and activities.



CONSULTANT'S VISIT

In March & April, we were host to various consultants, who were here to provide guidance and assistance as well as share their expertise in different areas. They also conducted interviews and assessments with various staff members.

- Anita Butt** - People's strategy (Human Resources Development Plan)
- Bernard Ryan** - Environmental Consultant (Environment audit and Gap analysis)
- Michael Wilson** - HAY Compensation & Job Evaluation System
- Jerry Freeman** - Meter Tech Trainer (Meter Audit)
- Brad Rivera** - Itron MVRS Support

In early June we began work on our Staff Immigration Business Policy. Mr. Powell, during his courtesy calls to Ministers Williams and Hall as well as to the Premier, highlighted that such a policy will be commissioned and submitted by September'08. Mr. Ezzar Miller an immigration business consultant from the Cayman Islands was in office and conducted meetings with management staff as well as Government officials including the Chairman of the Immigration Board, the Labour Commissioner, and the newly appointed Business Staffing Board. During these meetings the officers commended Mr. Powell for PPC Ltd being the first corporate firm to commission such a policy.

PRACTICE AT HOME

Fuel cost is increasing every day and we have agreed not to increase our rates in 2008. With that we encourage our employees to partner with us in being energy efficient in our conservation efforts. Here are some tips that we can all practice in our daily lives.

CONSERVATION TIPS

1. Use task lighting: instead of brightly lighting an entire room, focus the light where you need it. (Remember to switch to energy saving bulbs)
2. Turn off your screen saver and cut even more energy that your computer uses by putting it in sleep mode when it isn't in use.
3. Plug electronic equipment into power strips that can be switched off at night or when not in use!

BIRTHDAY WISHES

Happy Birthday to all who celebrated their birthday in May and June!

MAY BIRTHDAYS:

Thomas Parker (4th) | Devon Cox (8th)
Richard Rigby (8th) | Ronald Danyluik (16th)
Dale Taylor (21st) | Daphne Penn (23rd)
Robert Smith (25th) | Albert Robinson (29th)

JUNE BIRTHDAYS:

Emmanuel Stubbs (1st) | Deniro Handfield (4th)
Leo Martinez (12th) | Alvejes Desir (14th)
Newton Outten (20th) | Almonore Jacson (25th)

We hope that you had a wonderful day and wish you all the best in the future.

FAREWELL

Bob Hamil, Vice President Finance & CFO will be leaving us at the end the year due to medical reasons. Bob has served the company for some 8 years and will be missed tremendously. Bob, we wish you and your family all the best!

FREE PLAY - PUZZLE

To solve a Sudoku puzzle, place a number into each box so that each row across, each column down, and each small 9-box square within the larger diagram (there are 9 of these) will contain every number from 1 through 9. In other words, no number will appear more than once in every row, column, or smaller 9-box square. Working with the numbers already given as a guide, complete each diagram with the missing numbers that will lead to the correct solution.

	6	9				5		3
			9	4		6		
7			6	5	1			9
3	8				5			4
			4	2	8			
1			7				2	5
2			5	6	4			7
		7		1	2			
5		6				2	4	

Look out for the solution in our next issue.

Below is the Solution to last month's Sudoku Puzzle. Please share your solutions with Nerdin at Nerdin@bornewellmarketing.com. **This is your chance to win tickets for 2 to LRaye Movie Theatre.**

3	5	2	7	9	8	1	4	6
8	1	7	4	6	3	9	5	2
4	6	9	5	1	2	3	8	7
9	7	6	1	2	4	8	3	5
1	8	3	9	5	7	6	2	4
5	2	4	3	8	6	7	1	9
2	3	1	6	4	9	5	7	8
7	9	8	2	3	5	4	6	1
6	4	5	8	7	1	2	9	3