



FORTIS HURRICANE REVIEW



PHOTO CAPTIONS

From top left picture, moving clock wise:

Customer Service Staff at the Call Center set up.

Executive Team at morning meeting discussing the Hurricane Restoration efforts.

Visiting crew from sister operations in South Caicos to assist with restoration efforts.

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We all just experienced the passage of Hurricanes Hanna and Ike, and as we know so well, these hurricanes caused severe damage to the islands, particularly Hurricane Ike that devastated Grand Turk and South Caicos. For some of us, the effects are being felt closer to home as the residences and or businesses of our friends and family may have been destroyed.

Our team demonstrated that we were prepared to respond to the needs of the islands following Hurricane Ike as we tackled recovery efforts head on. Following Hurricane Ike, Mr. Powell and the Executive Team visited the islands to assess the damage done and the amount of restoration work that would be needed. We are happy to file the following report one week since the passage of the hurricane:



MIDDLE CAICOS

Power has been restored to a limited number of customers in Middle Caicos, but most of the island is on standby generation. Efforts are being made to keep the generation going and to repair the line between Middle and North Caicos which was destroyed.

SOUTH CAICOS

South Caicos received greater damage than most of the islands. Approximately 300 poles and the aerial conducted have to be replaced. 15 Linesmen and 4 technical/supervisory staff went to South Caicos on Monday September 15th to assist with the restoration efforts.



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Community in North Caicos join with PPC in the restoration efforts.

A downed power line in Providenciales.

Distribution of generators sent to South Caicos as part of the company's relief effort.

NORTH CAICOS



Power had been restored to Sandy Point, Kew and Whitby in the few days after the storm, and power should be fully restored to the island within two weeks. Mr. Powell applauded the residents of North Caicos for their community spirit and commented that "It is gratifying to see how the community has rallied around to support PPC in its restoration efforts and their appreciation and support of the company's service and efforts".

PROVIDENCIALES

Providenciales fared much better than the other islands. Within a few days all 15 distribution feeders were re-energized, and we were at 80% of the pre-hurricane load in a week. The areas of Blue Hills and Leeward are still being worked on. However, we anticipate that all power will be fully restored by September 26th.



RELIEF EFFORTS

In an effort to get our customers badly affected by the storm, back to some semblance of normalcy, the company donated fifty (50) generators to the residents of South Caicos. The generators were distributed one per household and on a first come basis.

Generators were also distributed to staff members whose immediate families who live in Grand Turk were affected by the disaster.

PPC also took part in a relief effort coordinated by Graceway IGA Supermarket where we donated \$5,000 towards the purchase of food and other essentials for the residents of South Caicos and Grand Turk.



We encourage you to support the relief efforts to help the community and our people.



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