



NEWS. COMMUNITY. POWER.

ISSUE # 1

the FORTIS 411

YOUR EMPLOYEE CULTURE NEWSLETTER

JAN - FEB '08

ABOUT PPC AND FORTIS INC, OUR PARENT COMPANY

Fortis Inc., the largest investor-owned distribution utility in Canada, serves almost two million gas and electric customers and has approximately \$10 billion of assets. Its regulated holdings include a natural gas utility and electric

P.P. C. Limited and Atlantic Equipment and Power Limited (Atlantic) became a wholly owned subsidiary of Fortis Inc located in Newfoundland Canada in August 2006. PPC and Atlantic serve approximately 8,500 customers, 80%

Serving approximately 8,500 customers, 80% of electricity customers in the Turks and Caicos Islands.

P.P.C Limited, Atlantic Equipment and Power Limited



utilities in five Canadian provinces and three Caribbean countries. Fortis Inc. owns non-regulated hydroelectric generation assets across Canada and in Belize and upper New York State. It also owns hotels and commercial real estate in Canada. Fortis Inc. shares are listed on the Toronto Stock Exchange and trade under the symbol FTS. Additional information can be accessed at www.fortisinc.com or www.sedar.com

of electricity customers in the Turks and Caicos Islands. PPC is the sole provider of electricity in Providenciales, North Caicos and Middle Caicos. Atlantic is the sole provider of electricity in South Caicos. The utilities have a combined diesel-fired generating capacity of approximately 48 megawatts (MW).



Aisha Gardiner, Kevin Smith, Michael Polonio join our team.

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Customer Service Initiatives for January and February.

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Mr. Powell & Mr. Robinson meet with Premier Hon. Dr. Michael Misick.

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FORTIS 411 MISSION STATEMENT

Fortis 411 is committed to delivering informed, accurate material, which would have an invigorative impact on our employee culture. We are committed to creating and maintaining a comfortable working environment that encourages and rewards employees.



WELCOME TO OUR TEAM!

Aisha Gardiner joined us as the new Supervisor of Financial Accounting & Reporting; Kevin Smith is the new IT Manager and Michael Polonio as the Plant Operations Manager. Please stop by and welcome Aisha, Kevin and Michael to our team.



1.



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3.

1. Aisha Gardiner joined us as the new Supervisor of Financial Accounting & Reporting; Kevin Smith is the new IT Manager and Michael Polonio as the Plant Operations Manager. Please stop by and welcome Aisha, Kevin and Michael to our team.

Aisha Gardiner grew up in Grand Turk and brings to the company a wealth of knowledge and experience. She is a graduate of the University of Florida and in 2003 became the 7th local Certified Public Accountant (CPA). Aisha's experience includes working with the Turks & Caicos Audit Office in Grand Turk as the Principal Auditor for three years and two years as an auditor with the Big Four accounting firm, KPMG.

2. Kevin Smith, son of Stanley and Miriam Smith (deceased) of Salt Cay & Middle Caicos is the first to hold this newly created position at PPC. Kevin has vast experience and training in the field, having worked as the former Manager of Technical Service Specialist, and Systems Administrator for the School of Technology at Texas Southern University, and as an IT Specialist with A.J. Le's a German based company. Kevin is a graduate of Texas Southern University with a Bachelor of Science Degree in Electronics Engineering Technology and Minor in Computer Science. Mr. Smith will be influential in launching the company's Internet Service for customers.

3. Michael Polonio has been working in

the power industry for almost twenty years. A national of Belize, Michael rose through the ranks at Belize Electricity Ltd where he held several managerial positions before joining PPC this month. Michael holds a Bachelor of Science Degree in Mechanical Engineering and an MBA from Texas Christian University.

Congratulations to all the recently promoted managers who are all confirmed in their positions having passed the 3-monthly appraisals.

CONGRATULATIONS MYRON RIGBY!

Stepping Up!

Myron has been employed with the company since September 2005 as a Truck Operator/Apprentice Lines-man. During his tenure with the company he has successfully completed two courses in Apprentice Linesman training and will begin his third course within a month. Myron was transferred to the Engineering Department in January where he plans to further his studies and experience with plans to become a qualified Engineer.



HAPPY NEW YEAR FROM THE DESK OF MR. STAN MARSHALL

As we enter a New Year it is an opportunity to reflect on the past as well as look to the future. In 2007, PPC saw significant growth with respect to finance and human resources. There will be further progress in building our facilities to improve service to our customers.

Our Senior Management Team has been strengthened with the recruitment of highly experienced Utility Executives. I

IN THE NEWS GOVERNMENT RELATIONS



Mr. Powell and Mr. Robinson had the opportunity to meet with the Premier Hon. Dr. Michael Misick to discuss the company's future plans for the Turks & Caicos Islands. This was Mr. Powell's first meeting with the Premier. The executives discussed PPC's 5-year investment plans. Mr. Powell reassured the Premier that the company would keep pace with the country's rapid growth reiterating that PPC shared his concerns about the environment and had already started taking steps to boost its Environmental Management System (EMS).

START AT HOME COMMUNITY INITIATIVES



We launched our first community project over the Christmas. Just before the holidays, one lucky member of the community was blessed with a special gift from the management and staff. An elderly customer (Mrs. Williams) of Blue Hills received a king-sized home makeover which included major roof repairs, upgraded electrical wiring, ceiling replacement, complete renovation of several rooms, installation of new lights fixtures and the grading of the front yard. Other gifts included a food basket, toiletries, linens, a Christmas tree and decorations.

Customer Service Initiatives



In keeping with the company's goal to improve our customer service, PPC launched an integrated advertising campaign in December and January to educate our consumers on daily energy conservation. We ran radio and television promotions and print ads and distributed flyers at its customer Service Center.

In January, the company implemented several customer service initiatives.

1. A new and much improved Customer Service Center officially opened on Friday January 25th with a celebration of Customer Appreciation Day and the launch of the PPC Customer Brochure. Customers ate snacks at the event and went home with PPC branded water bottles, pens and calendars among other things.

2. We hosted the first ever Appreciation Reception at Beaches Resort & Spa to thank our Top Ten Corporate Customers. They are Beaches Resort & Spa, Caicos Resort/Amanyara, HAB/ Water Company, The Regent Palms Resort, GraceWay IGA, Grace Bay Club Resort, Point Grace Resort, Ocean Club Resort, Alexandra Resort and Butterfield Gold Supermarket.

am particularly pleased that we have been able to bring a number of young Turks and Caicos islanders into the ranks. We are indeed building our organization for the long term.

Throughout the year we continue to invest heavily in infrastructure to meet the rapidly growing requirements for electricity by our customers. This will be an ongoing challenge for us. At the same time we must continue to improve our customer service.

In recent weeks we have opened our new and improved Customer Service Center.

In 2008, I look forward to the construction of our new Warehouse and Operations Facility as well as the start of construction of our own new Administration Offices. These are exciting times for PPC.

In closing, I would like to thank all our employees for helping to make 2007 a successful year. I look forward to getting to know you and the Turks & Caicos Islands better in 2008.

SPECIAL ANNOUNCEMENT

CREATING ENERGY STARS – THE NEW SCHOLARSHIP FUND!

Listen out for details during March, when the company will announce the New Scholarship Fund for employees and Belongers.

PRACTICE AT HOME

We encourage our employees to partner with us in being energy efficient in our conservation efforts. As we try to keep the fuel cost down, here are some tips that you can practice in your daily lives.

CONSERVATION TIPS

1. Purchase compact florescent bulbs which are an energy efficient light source, and use less energy. Turn off lights and other equipment when not in use.
2. Set your thermostat at a comfortable setting. Keep air filters clean and ensure the unit is serviced regularly. Turn off unit when not in room.



WEDDINGS CONGRATULATIONS

Please join in congratulating Eustace Musgrove and his new bride on their marriage. The couple tied the knot in an enjoyable affair on Saturday February 16th.

BIRTHDAY WISHES

Happy Birthday to all who celebrated their birthday in January and February!

JANUARY BIRTHDAYS:

James Ozzie Rigby (29th) | Frank Dean (19th)
Glenda Stone (31st) | Lorenzo Fabien (31st)
Taran Hall (21st) | Alvin Harvey (15th)
Oscar Harvey (5th) | Daylon Joseph (4th)
William Lightbourne (10th) | Jarred Forbes (7th)
Maximin Marielus (12th) | Richard Stubbs (3rd)

FEBRUARY BIRTHDAYS:

Wayne Douglas (5th) | George Hinson (18th)
Linvel Cox (25th) | Walter Wilson (28th)

As the saying goes, better late than never. We hope that you had a wonderful day and wish you all the best in the future.

OUR DEEPEST SYMPATHY

Condolences go out to Aisha Gardiner on the passing of her aunt in late January. Aisha, our prayers are with you and may God continue to comfort you and your family as you grieve.

FREE PLAY - PUZZLE

To solve a Soduku puzzle, place a number into each box so that each row across, each column down, and each small 9-box square within the larger diagram (there are 9 of these) will contain every number from 1 through 9. In other words, no number will appear more than once in every row, column, or smaller 9-box square. Working with the numbers already given as a guide, complete each diagram with the missing numbers that will lead to the correct solution.

2					6			3
	1	9			7		5	6
				5		7		
9	7		2			6		1
	6		1	7	3		9	
1		3			5		4	7
		1		8				
4	3		6			5	7	
5			7					9

Look out for the solution in our next issue.